

Terms and Conditions



Conduct

You agree that you will at all times comply with African Roots Adventures or the Third-Party Service Provider's requirements in regard to your conduct and you will not in any way constitute a nuisance or a danger to any other passenger on the trip.

Special Requests

If you have special requests you must address such requests to African Roots Adventures in writing well before the departure date. Whilst African Roots Adventures will do its best to accommodate such requests, it does not guarantee that it can.

Liability

Neither African Roots Adventures nor its representatives shall be liable for any injury, illness, harm, trauma, death and/or loss of or damage to your belongings whatsoever howsoever caused and you indemnify African Roots Adventures accordingly. African Roots Adventures, its employees and agents shall furthermore not be liable for any indirect and/or consequential loss or damages whatsoever even though this may be as a result of negligence on the part of a African Roots Adventures employee(s). In addition, in the event of injury to you person, I agree to pay the cost of all related expenses including ambulance services and the like.

Bookings, Change of Arrangements, Routes and Prices

A deposit of 50% is required to confirm the booking and the full amount needs to be paid 30 days before arrival. Whilst every effort is made to keep to published itineraries, African Roots Adventures reserves the right to make changes as are deemed necessary. In some cases, conditions such as the weather may necessitate an alteration to the tour itinerary and this does not constitute any ground for a refund.

The Only Forms of Payment Accepted by African Roots Adventures are:

Direct deposit—cash only (deposit slips must be e-mailed to African Roots Adventures). Electronic funds transfer (proof of payment must be e-mailed to African Roots Adventures). PayPal account payments are also accepted by African Roots Adventures.

Insurance

African Roots Adventures urges you to take out additional insurance cover over and above the phase one insurance offered free as standard for international travel by the various credit card companies. Kindly check with your respective credit card company directly to obtain specific details of the complimentary cover.

Health

It is your duty to familiarise yourself with the inherent dangers of and mental and/or physical condition required for your proposed travel arrangements.

Confidentiality

Subject to statutory constraints or compliance with an order of court, African Roots Adventures undertakes to deal with all your information of a personal nature on a strictly confidential basis. **DISCLAIMER:** Cycling is an inherently dangerous activity conducted in a dynamic environment where the potential for unexpected and unforeseen events and/or hazards continuously exists. Each individual, whether tour staff or tour client, is ultimately responsible for their own safety, and making appropriate decisions to that end. You will never be forced nor required to ride in conditions which you believe to be unsafe for your ability level or skill set. A cycling helmet **MUST** be worn by all tour staff and tour clients at any and all time(s) while riding a bicycle on a tour organized by "African Roots Adventures". Indemnity Form to be signed by each tour participant before departure of any tour by African Roots Adventures.

African Roots Adventures

All of the above tours can be run on a private basis and customised to suit your group.

Terms & Conditions Bicycle hire

The Rental includes:

Quality and well-maintained mountain bikes of different sizes. Hard Tail bikes will be provided as standard. Bike technicians will be on tour with spares and will repair any punctures and damages within reason. The equipment remains the property of the supplier and you may not sell, hire out or part possession with the equipment.

You must not misuse the equipment and must return it in the same condition as when received (ordinary wear and tear excepted). The supplier is entitled to charge for any damage caused to the equipment during the period of hire. The renter agrees with his/her signature to stand surety for any loss/damage occurred.

You must ensure that the equipment is adequately secured when not in use. In the event of the equipment being lost or stolen, you may be liable for the replacement value of the equipment.